



Responsible Service of Alcohol

VICTORIAN RSA



SITSS00055 Provide responsible service of alcohol

The Learning Professionals, (RTO number 20665) is accredited by Australian Skills Quality Authority to issue National Statement of Attainment - SITHFAB002 Provide responsible service of alcohol.



THE RSA CERTIFICATE LETS YOU WORK IN THE FOLLOWING AREAS -

WAIT STAFF - BAR ATTENDANT - COCKTAIL ATTENDANT - RESTUARANT -
BOTTLE SHOPS - ROOM SERVICE - WINE STEWARDS - GLASS COLLECTOR -
CELLAR HANDS - CAFES - AIR HOSTESS & SPORTING CLUBS.

COURSE OUTLINE

- *PROBLEMS ASSOCIATED WITH EXCESSIVE CONSUMPTION
- *ALCOHOL & THE LAW
- * FACTS ABOUT ALCOHOL
- *HANDLING DIFFICULT CUSTOMERS
- * WHOSE RESPONSIBLE
- * IMPROVED ATMOSPHERE
- * ASSESSMENT

Unit Overview

The Victorian Responsible Service of Alcohol (RSA) certificate is a compulsory requirement for anybody working in an environment where alcohol is available for purchase within the state of Victoria. Our RSA unit is Victorian approved! - Read the state requirements to find out more.

After completing the Responsible Service of Alcohol (RSA) unit, you will be able to serve and sell alcohol in licensed premises. It will allow you to understand and comply with the legal responsibilities associated with the service of alcohol and Harm Minimisation.

Course Fees
\$80.00

DURATION - 1 /2DAY (4HOURS)

The Learning Professionals are approved to deliver RSA training.

The training is provided within a real live hospitality environment with a working bar and commercial kitchen.

CONTACT - 1300 043 045

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The Responsible Service of Alcohol is valid in Victoria.