



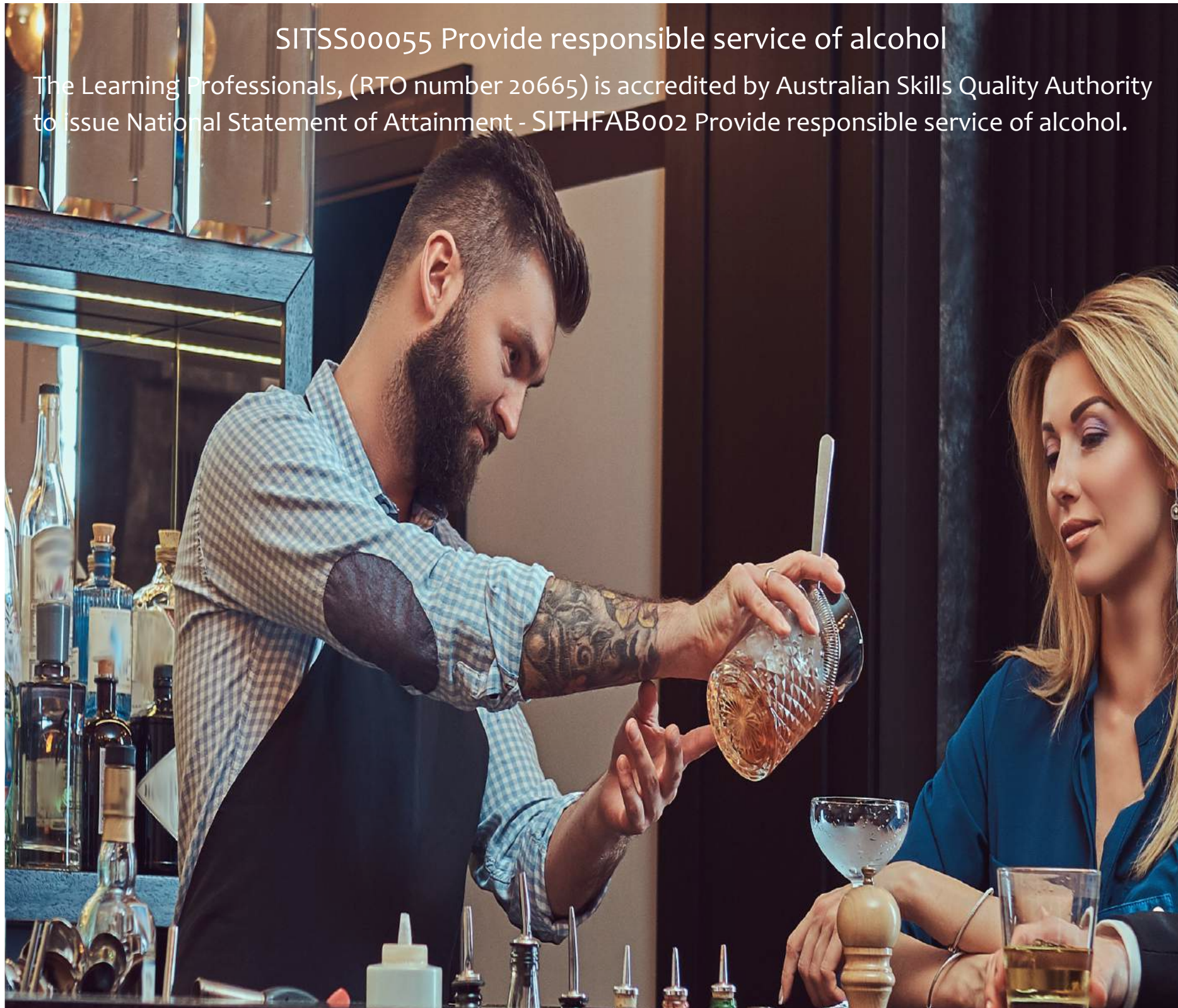
# Responsible Service of Alcohol

## VICTORIAN RSA

NATIONALLY RECOGNISED  
TRAINING

SITSS00055 Provide responsible service of alcohol

The Learning Professionals, (RTO number 20665) is accredited by Australian Skills Quality Authority to issue National Statement of Attainment - SITHFAB002 Provide responsible service of alcohol.



RSA Victoria Responsible Service of Alcohol in Victoria is traditionally only valid via classroom based training. However, **during the COVID-19 pandemic the VCGLR has approved virtual delivery** of this course to approved RTO's. The Learning Professionals are approved to deliver RSA training by interactive video chat or virtual classroom technology for the duration of the Victorian Declared State of Emergency (COVID-19):

### THE RSA CERTIFICATE LETS YOU WORK IN THE FOLLOWING AREAS

WAIT STAFF - BAR ATTENDANT - COCKTAIL ATTENDANT - RESTUARANT - BOTTLE SHOPS - ROOM SERVICE - WINE STEWARDS - GLASS COLLECTOR - CELLAR HANDS - CAFES - AIR HOSTESS & SPORTING CLUBS.

### COURSE OUTLINE

- \*PROBLEMS ASSOCIATED WITH EXCESSIVE CONSUMPTION
- \*ALCOHOL & THE LAW
- \*FACTS ABOUT ALCOHOL
- \*HANDLING DIFFICULT CUSTOMERS
- \*ASSESSMENT
- \*WHOSE RESPONSIBLE
- \*IMPROVED ATMOSPHERE

### Unit Overview

The Victorian Responsible Service of Alcohol (RSA) certificate is a compulsory requirement for anybody working in an environment where alcohol is available for purchase within the state of Victoria. Our RSA unit is Victorian approved! - Read the state requirements to find out more.

[WWW.VCGLR.VIC.GOV.AU/RESOURCES/EDUCATION-AND-TRAINING/RESPONSIBLE-SERVICE-ALCOHOL](http://WWW.VCGLR.VIC.GOV.AU/RESOURCES/EDUCATION-AND-TRAINING/RESPONSIBLE-SERVICE-ALCOHOL)

After completing the Responsible Service of Alcohol (RSA) unit, you will be able to serve and sell alcohol in licensed premises. It will allow you to understand and comply with the legal responsibilities associated with the service of alcohol and Harm Minimisation.

**COURSE FEES - \$60.00**

**DURATION - 4 HOURS**

**CONTACT - MARYANNE - 0478 127 931**

Course dates to be confirmed, based on numbers

[www.thelearningprofessionals.com.au](http://www.thelearningprofessionals.com.au) 1300 043 045

The Responsible Service of Alcohol is valid in Victoria.